

ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS

MOST COMMONLY REQUESTED DOCUMENTS



	CALIFORNIA CHILDREN'S SERVICES (CGS) (800) 288-4584	CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437	FAMILY PACT (800) 942-1054	HEALTHY FAMILIES (888) 747-1222	MEDI-CAL (877) 597-4777	MEDICARE (800) MEDICARE	CALWORKS (877) 481-1044	CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (877) 481-1044	FOOD STAMPS (877) 597-4777	GENERAL RELIEF (877) 481-1044	IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-IHSS	WOMEN, INFANTS AND CHILDREN (888) WIC-BABY	CHILD SUPPORT SERVICES (800) 615-8858	MENTAL HEALTH (800) 854-7771
	HEALTH						INCOME SUPPORT						OTHER SERVICES	
PROGRAM FEES/CO-PAYMENT	✓			✓										
Required Documents														
Birth Certificate (for each applicant)				✓			✓	✓		✓	✓		✓	
Resident Alien Card (If not a US Citizen) or other residency documents				✓	✓	✓	✓	✓	✓	✓	✓			
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓
Social Security Card					✓	✓	✓	✓	✓	✓	✓		✓	✓
Medicare Card or other health insurance card	✓	✓	✓		✓		✓		✓	✓	✓		✓	✓
Marriage Certificate							✓			✓	✓			
School Enrollment/Attendance Papers							✓			✓				
If pregnant or applying for unborn child, Proof of Pregnancy			✓	✓	✓		✓		✓	✓		✓		
Proof of Income	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓		✓	✓
If unearned income: child support and/or spousal support award letter, copies of check received or statement from Child Support Services Department for last month	✓			✓	✓		✓						✓	
Proof of Resources: all current bank statements, property statements, auto registrations, life and/or burial insurance policies, life estate agreement					✓		✓	✓		✓	✓			
Proof of Expenses/Proof of Deductions: work clothing and transportation costs, current taxes, medical insurance, etc.	✓			✓	✓		✓	✓	✓	✓			✓	

PROOF OF INCOME & EXPENSES: If you have any of the documents listed under these two sections bring them with you.

INCOME	EXPENSES
If employed: copy of most recent pay stub with name of employer and person who worked OR Signed statement from employer with gross monthly income stated and dates received	For care of a child or disabled adult: receipts, bill or cancelled checks that show name of the person cared for, cost of care, and the name of the person who paid for the care
If self-employed: copy of last year's federal income tax return (with Schedule C) or last 3 months' profit and loss statements	For housing and utility costs: receipts or bills that show user's name and amount due
If disabled or retired: copies of award letters or bank statements showing direct deposits	For medical costs for the disabled or persons age 60 or older: bills, receipts, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care
If currently receiving benefits: proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance)	For court ordered support payments: receipts, cancelled checks or money orders that show who the payment was for and the amount paid
If income from a loan: copy of loan papers with the name of person who is receiving the loan, the amount and current balance	For self employed: signed receipts, cancelled checks or statements from whom you get your supplies



WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS

<i>DOCUMENT</i>	<i>DEPARTMENT</i>	<i>PHONE NO. & WEBSITE ADDRESS</i>
Birth, Death, and Marriage Certificates	Registrar Recorder/ County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 www.lavote.net
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 www.uscis.gov
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133 www.dmv.ca.gov
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 www.ssa.gov
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 www.irs.gov
Child Support Documents	Child Support Services Department	1-800-615-8858 or (323) 890-9800 in LA County Childsupport.co.la.ca.us

KEY COUNTY OF LOS ANGELES HEALTH & HUMAN SERVICES PROGRAMS

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|---|---|
| <ul style="list-style-type: none"> • CALIFORNIA CHILDREN'S SERVICES
(800) 288-4584 • CHILD HEALTH & DISABILITY PREVENTION PROGRAM
(800) 993-2437 • FAMILY PACT
(800) 942-1054 • HEALTHY FAMILIES
(888) 747-1222 • MEDI-CAL
(877) 597-4777 • MEDICARE
(800) MEDICARE (633-4227) • CALWORKS
(877) 481-1044 • CASH ASSISTANCE PROGRAM FOR IMMIGRANTS
(877) 481-1044 • FOOD STAMPS
(877) 597-4777 • GENERAL RELIEF
(877) 481-1044 | <ul style="list-style-type: none"> • IN-HOME SUPPORTIVE SERVICES
(888) 944-IHSS (944-4477) • WOMEN, INFANTS AND CHILDREN
(888) WIC-BABY (942-2229) • CHILD SUPPORT SERVICES
(800) 615-8858 OR (323) 890-9800 • MENTAL HEALTH
(800) 854-7771 |
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OTHER NUMBERS OF INTEREST

- *ACCESS FOR INFANTS AND MOTHERS*
(800) 433-2611
- *SUPPLEMENTAL SECURITY INCOME*
(800) 772-1213
- *LOW INCOME HOUSING INFORMATION*
(800) 731-HOME (731-4663)
- *INFO-LINE*
(800) 339-6993
- *COUNTY OF LOS ANGELES JOB HOTLINE*
(800) 970-5478

*For additional copies of this form, please go to the Service Integration Branch website at <http://cao.co.la.ca.us/sib/forms.htm>.